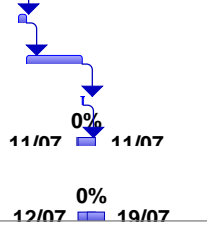


ID	Task Name	Start	Finish	2012					2013					2014					2015									
				Nov	Jan	Mar	May	Jul	Sep	Nov	Jan	Mar	May	Jul	Sep	Nov	Jan	Mar	May	Jul	Sep	Nov	Jan	Mar	May	Jul	Sep	
1	<b>Implementation Plan Denbighshire CC</b>	<b>Thu 17/01/13</b>	<b>Tue 19/07/16</b>																									
2	<b>Phase 1</b>	<b>Thu 17/01/13</b>	<b>Thu 02/04/15</b>																									
3	<b>Project Planning &amp; Meetings</b>	<b>Thu 17/01/13</b>	<b>Mon 01/12/14</b>																									
19	<b>Project Board</b>	<b>Thu 27/02/14</b>	<b>Thu 11/12/14</b>																									
28	<b>System Environment</b>	<b>Mon 20/01/14</b>	<b>Tue 02/12/14</b>																									
47	<b>Capita Housing to Open Housing Data Extracts / Loads</b>	<b>Tue 18/03/14</b>	<b>Wed 21/01/15</b>																									
66	<b>Open Housing Interfaces</b>	<b>Mon 09/06/14</b>	<b>Mon 23/02/15</b>																									
105	<b>CORE &amp; HSG Rents &amp; Arrears</b>	<b>Tue 11/03/14</b>	<b>Fri 23/01/15</b>																									
131	<b>Allocations &amp; Voids</b>	<b>Thu 13/03/14</b>	<b>Fri 23/01/15</b>																									
149	<b>Repairs and Maintenance</b>	<b>Tue 25/03/14</b>	<b>Fri 23/01/15</b>																									
168	<b>Service Charges</b>	<b>Tue 05/08/14</b>	<b>Fri 23/01/15</b>																									
184	<b>Asbestos</b>	<b>Thu 15/05/14</b>	<b>Fri 23/01/15</b>																									
200	<b>Housing Auddis &amp; Direct Debits</b>	<b>Wed 23/07/14</b>	<b>Fri 23/01/15</b>																									
212	<b>Contact Management</b>	<b>Tue 15/07/14</b>	<b>Fri 23/01/15</b>																									
226	<b>OC Works Ticketing &amp; Task Charging</b>	<b>Tue 08/07/14</b>	<b>Wed 14/01/15</b>																									
242	<b>OC Stores &amp; Purchasing</b>	<b>Tue 22/07/14</b>	<b>Fri 23/01/15</b>																									
259	<b>OC Timesheets</b>	<b>Wed 06/08/14</b>	<b>Wed 14/01/15</b>																									
272	<b>OC Job Costing</b>	<b>Tue 19/08/14</b>	<b>Wed 14/01/15</b>																									
285	<b>Master Query</b>	<b>Mon 29/09/14</b>	<b>Fri 23/01/15</b>																									
294	<b>Insight</b>	<b>Mon 08/09/14</b>	<b>Fri 23/01/15</b>																									
305	<b>Mailmerge</b>	<b>Wed 25/06/14</b>	<b>Fri 23/01/15</b>																									
313	<b>CRM</b>	<b>Mon 15/09/14</b>	<b>Fri 23/01/15</b>																									
324	<b>Private Sector Housing</b>	<b>Wed 17/09/14</b>	<b>Thu 26/02/15</b>																									
336	<b>Servicing</b>	<b>Tue 07/10/14</b>	<b>Mon 02/02/15</b>																									
352	<b>Go Live Support</b>	<b>Sat 28/03/15</b>	<b>Thu 02/04/15</b>																									
357																												
358	<b>Phase 2</b>	<b>Fri 01/05/15</b>	<b>Tue 19/07/16</b>																									
359	<b>Phase 2 Modules</b>	<b>Fri 01/05/15</b>	<b>Mon 11/07/16</b>																									
360	Right to Buy	Fri 01/05/15	Thu 07/05/15																									
361	Home Visits	Fri 08/05/15	Thu 14/05/15																									
362	Debt Management	Fri 15/05/15	Thu 21/05/15																									
363	Resident Involvement	Fri 22/05/15	Thu 28/05/15																									
364	Service Charges	Fri 29/05/15	Thu 04/06/15																									
365	Neighbourhoods and Communities	Fri 05/06/15	Thu 11/06/15																									
366	Outlook integration	Fri 12/06/15	Thu 18/06/15																									
367	<b>Workflow</b>	<b>Fri 19/06/15</b>	<b>Tue 03/11/15</b>																									
379	Repairs and Maintenance Contractor Portal	Wed 04/11/15	Tue 10/11/15																									
380	OPEN Access inc OPENTouch	Wed 11/11/15	Tue 17/11/15																									
381	SMS Text Messaging	Wed 18/11/15	Tue 24/11/15																									
382	<b>Temporary Accomodation, Homelessness &amp; Housing Advice</b>	<b>Wed 25/11/15</b>	<b>Thu 05/05/16</b>																									
396	Satisfaction Surveys	Fri 06/05/16	Thu 12/05/16																									

Project: OH Implementation Plan Date: Wed 16/04/14	Task		Project Summary		Inactive Milestone		Manual Summary Rollup		Progress	
	Split		External Tasks		Inactive Summary		Manual Summary		Deadline	
	Milestone		External Milestone		Manual Task		Start-only			
	Summary		Inactive Task		Duration-only		Finish-only			

ID	Task Name	Start	Finish	2012						2013						2014							
				Nov	Jan	Mar	May	Jul	Sep	Nov	Jan	Mar	May	Jul	Sep	Nov	Jan	Mar	May	Jul	Sep		
397	CTI	Fri 13/05/16	Thu 19/05/16																				
398	Appointments	Fri 20/05/16	Thu 07/07/16																				
399	Repairs diagnostics	Fri 08/07/16	Fri 08/07/16																				
400	PCOL	Mon 11/07/16	Mon 11/07/16																				
401																							
402	<b>Account Management Handover (Phase 2)</b>	<b>Tue 12/07/16</b>	<b>Tue 19/07/16</b>																				



Project: OH Implementation Plan  
Date: Wed 16/04/14

Task		Project Summary		Inactive Milestone		Manual Summary Rollup		Progress	
Split		External Tasks		Inactive Summary		Manual Summary		Deadline	
Milestone		External Milestone		Manual Task		Start-only			
Summary		Inactive Task		Duration-only		Finish-only			